



MOTION | WARRANTY TERMS & CONDITIONS

Mazon warrants the adjustable bed range to the Customer against defective materials and defective workmanship from the date of invoice for the periods;

M5	10 years Limited Warranty
M10	10 years Limited Warranty
M30, M40	20 years Limited Warranty
M50	10 years Limited Warranty
Adjustable Storage Base	10 years Limited Warranty

Any Warranty DOES NOT apply in circumstances where:

1. The goods or services are not defective
2. The goods were used or services required for a purpose other than which they are intended;
3. The goods were repaired, modified or altered by any person other than Mazon;
4. The defect has arisen due to misuse, neglect or accident;
5. The defect has arisen due to the incorrect installation of the goods;
6. The goods have not been stored or maintained recommended by Mazon;
7. The defect has arisen due to normal wear and tear on the goods; or
8. The Customer is in breach of the conditions

In order to make claim under this warranty, a person must:

1. Provide written details/pictures of any defect in the products together with documentary proof of the date of purchase of the product within 30 days of identifying the defect;
 2. Allow Mazon or it's employees or agents to inspect the products;
 3. Provide any information requested by Mazon in relation to the products or installation of the products.
- Mazon will use it best endeavors to meet any estimated dates but will in no circumstances whatsoever be liable for any loss or damage suffered by the customer or third party for failure to meet any estimated date.
 - The warranty is personal to the purchaser and is not able to be transferred or assigned.
 - The Warranty does not apply to the batteries either loose or in sets.

Limited Warranty applies to the steel bed frame Only.

- Actuators - 2Year Limited Warranty
- Control Box - 2 Year Limited Warranty
- Handpiece - 2 Year Limited Warranty
- Upholstered Surround & Fabric - 2 Years Warranty



Warranty valid once warranty registration form has been received and processed by Mazon or logged online via our warranty portal. [Click here](#) or scan the QR code (above) to submit your warranty registration.



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Conditions

This warranty covers products where Mazon has established there has been a manufacturing or material defect within the warranty period. Mazon will at its discretion either repair or replace the faulty products. The original warranty expiry date will still apply to the repaired or replaced products. All warranty issues and returns are to be directed to the Original Equipment Manufacturer or Supplier of the original equipment the Mazon product has been used in. Mazon's obligation is to the original Equipment Manufacturer that has purchased the products and incorporated them into the finished equipment. Fair wear and tear is not covered by warranty. Warranty will be void where the products have been altered, varied, modified, adjusted, repaired or attended to in any way without Mazon's written consent or in the event that the products have been damaged, abused or used improperly or negligently in any way. This statement does not confer, extend or vary any rights to parties or alter or extend any warranties offered by the Original Equipment Manufacturer. Mazon has sold the products to the Original Equipment Manufacturer subject to our terms and conditions of sale.

Liability

Except as specifically set out in these conditions, or contained in any warranty statement provided with the goods or services, any term condition or warranty in respect of the quality, merchantability, fitness for purpose, condition, description, assembly, manufacture, design or performance of the goods or services, whether implied by stature, common law, trade usage, custom or otherwise, is expressly excluded.

Replacement or repair of the goods or retroversion of the services is the absolute limit of Mazon's Liability arising under or in connection with the description, quality, condition, performance, assembly, manufacturer, design, merchantability or fitness for purpose of the goods or services or alternatively the sale, use of, storage or any other dealings with the goods or service by the customer or any third party.

Mazon is not liable for any indirect or consequential losses or expenses suffered by the Customer or any third party, howsoever caused, including but not limited to loss of turnover, profits, business or goodwill or any liability to any other party.

Mazon will not be liable for any loss or damage suffered by the Customer where Mazon has failed to meet any delivery date or cancel or suspends the supply of goods or services.

Nothing in these conditions is to be interpreted as excluding, restricting or modifying or having the effect of excluding, restricting or modifying the application of any state or federal legislation applicable to the sale of goods or the provision of services which cannot be excluded, restricted or modified.

The Customer indemnifies Mazon's against all liabilities and cost (including) all legal costs on an indemnity basis expense, losses, damages or claims in any way as a result of the Customer failure to comply with any part of these conditions.

Policy effective: 01-01-2024