



## BASES | WARRANTY TERMS & CONDITIONS

Mazon guarantees that your upholstered base will be replaced or repaired at our option, without cost to you, should it be deemed defective because of faulty workmanship or faulty components for 5 years from date of purchase.

SS25 Standard & Storage Base

SS32 Standard & Storage Base

Warranty DOES NOT apply if:

1. Upon manufacturers inspection is found to be stained or is in unsanitary condition.
2. When product failure is due to causes other than defective workmanship or materials.
3. Where drawers are overfilled or exceeded weight limit.
4. Fabric care and maintenance has been neglected.
5. The original purchaser sells, leases or otherwise parts with possession of the product and therefore, you should retain your retail docket as proof of purchase.
6. The completed warranty registration form, does not reach the manufacturer within 90 days (3 months) of purchase.
7. The mattress used is not a Mazon product, or made to suit specifics.
8. Warranty does not cover abuse or misuse of the Mazon upholstered bases such as folding, bending, standing on or jumping on the base or drawers.
9. Claims are only valid with proof of purchase or original invoice and apply to original purchaser only.

Warranty valid once warranty registration form has been received and processed by Mazon or logged online via our warranty portal. [Click here](#) or scan the QR code below to submit your warranty registration.

Scan the QR code below to submit your warranty registration:

